

Warranty

- Both the 5 year with Unlimited mile corrosion and the 3 year/36,000 mile warranties described on previous page commence on the date the conversion is put into service, providing the warranty registration card is completed and received by The Braun Corporation within thirty days of the purchase.
- The Braun Corporation agrees to repair or replace any of its Rampvan factory-installed parts found to be defective within the appropriate warranty period or mileage. This warranty also covers the cost of labor for the repair or replacement of said parts for three years provided that the repair is authorized by The Braun Corporation and carried out by an authorized service establishment (a Braun labor schedule determines the cost allowance for repairs). The Braun Corporation will not honor any warranty claim for repairs or replacement of parts unless the claim is submitted with the appropriate factory warranty authorization data and the repairs or replacement of the parts are completed by a factory-authorized repairman. The factory authorization data, together with the name and location of the factory-authorized repairman, can be obtained by either written or telephone contact with The Braun Corporation at the addresses appearing in this manual.
- The return authorization procedure must be adhered to in order to process any warranty and repair claims (details on following page).
- The Braun Corporation reserves the right to designate where any warranty work is to be performed.
- The Braun Corporation also reserves the right to examine any defective workmanship or part prior to any authorization of necessary repairs. This Rampvan warranty is not intended to replace or substitute any other warranties issued by the original manufacturer of the vehicle or other suppliers of components. This warranty shall not apply to any part or workmanship that may become defective due to misuse, neglect, accident or other casualty, modifications or alterations or unauthorized repairs. Further, this warranty shall not extend to parts or workmanship that may become defective because of the failure of anyone to operate the same in accordance with the printed instructions of The Braun Corporation or because of operation of the same beyond its capacity.
- This warranty does not cover normal maintenance, service, or periodic adjustments necessitated by use or wear.
- Second buyers of a Braun Rampvan conversion may transfer the remaining warranty, if any, by obtaining a transfer of warranty application from The Braun Corporation. This application must be returned to The Braun Corporation within thirty days from the date you purchase the vehicle and proof of the date of purchasing must be supplied with the transfer of warranty application.
- The Braun Corporation shall not be liable for any incidental or consequential damages resulting from any breach of warranty.
- The Braun Corporation shall not be liable for towing charges, travel and lodging, or any other expense incurred due to the loss of use of vehicle or other reason.

Return Authorization Procedure

When processing any warranty claims (parts, repairs, etc.), all requests must be processed through The Braun Corporation Product Support Department. Call 1-800-THE LIFT® during working hours. Product Support will issue a Return Material Authorization (RMA) number and detail the procedures required for processing returns and/or authorizing credit.

The last eight digits of the vehicle identification number (VIN) **must be provided when filing a warranty claim or ordering parts.**